

Notice of Nondiscrimination and Accessibility

The South Carolina Department of Mental Health (SCDMH) complies with applicable Federal civil rights laws and does not discriminate or exclude people or treat them differently based on race, color, national origin, age, disability, religion, sex, sexual orientation, or gender identity.

SCDMH provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats)

SCDMH provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact your treatment team at your center or facility or the Patient Advocate at your center or facility. http://www.state.sc.us/dmh/client_advocacy.htm.

If you believe that SCDMH has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Rochelle R. Caton, J.D.
Director of Patient Advocacy
2414 Bull St., Suite 406
Columbia, SC 29202
1-866-300-9330 (Toll Free)
email: rochelle.caton@scdmh.org
http://www.state.sc.us/dmh/client_advocacy.htm

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Language Services:

ATTENTION: If you speak a language other than English, language assistance service, free of charge is available to you. Call 1-803-641-7700 (1-800-647-2066 TTY).

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-803-641-7700 (1-800-647-2066 TTY)**.

वैश्विक (Hindi)

वैश्विक (Hindi) में, यदि आप एक अलग भाषा बोलते हैं, तो मुफ्त में भाषा सहायता सेवा उपलब्ध है। कृपया **1-803-641-7700 (1-800-647-2066 TTY)** पर कॉल करें।

